



DASHBOARDS – CONNECTING PEOPLE

19th of April 2022

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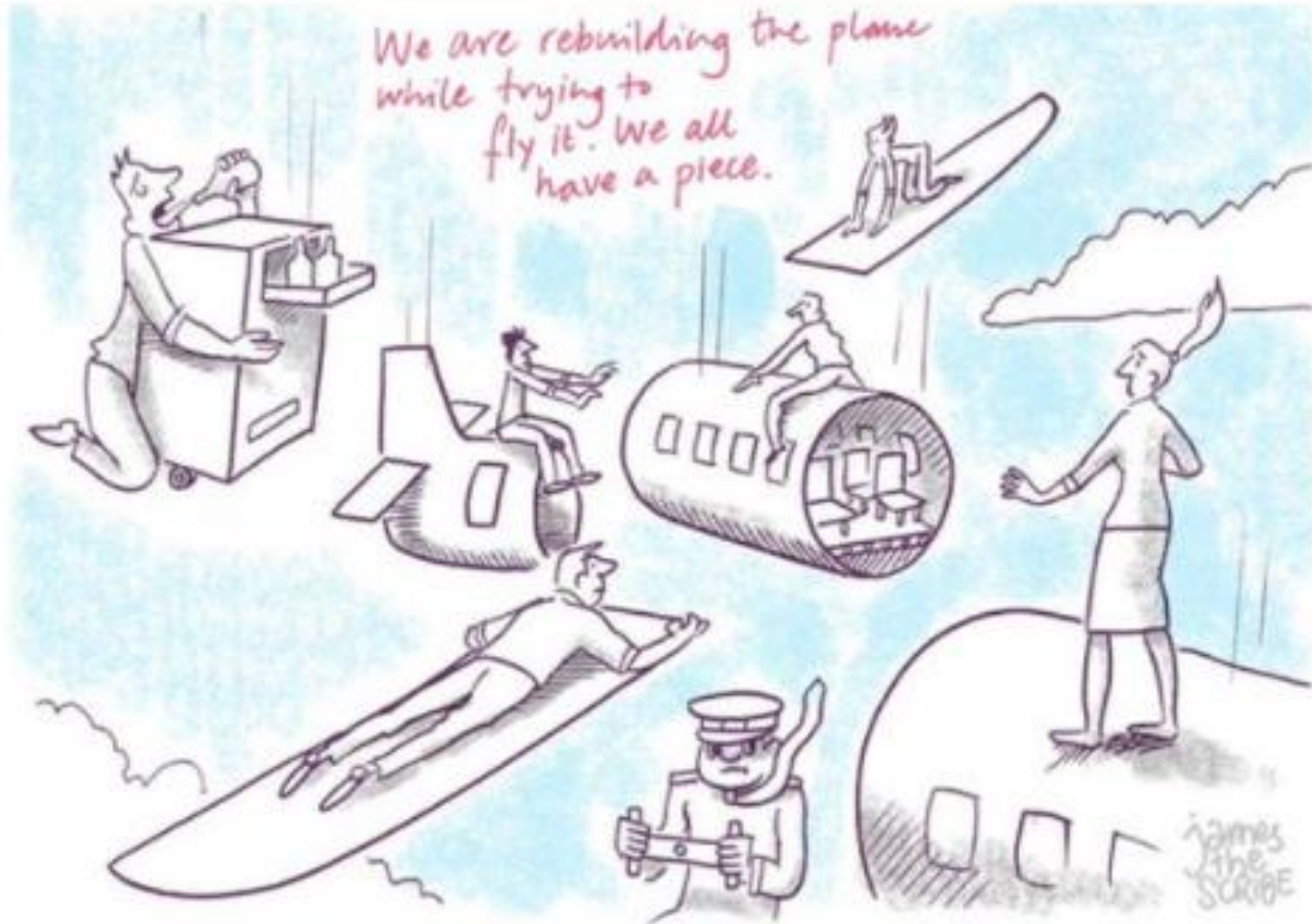
Statens Serum Institut

Denmark

- ❖ How it all started
- ❖ SCRUM
- ❖ Involving stakeholders
- ❖ Communication
- ❖ Some of all the bridges...
- ❖ Lessons learned
- ❖ Presentation of the danish Covid-19 dashboards



HOW IT ALL STARTED



COVID-19 i Danmark

Epidemiologisk overvågningsrapport

19-05-2020 – data opdateret kl. 08:00

Oversigt

	Bekræftede tilfælde	Indlagte i dag*	Heraf indlagte på intensiv afdeling*	Heraf indlagte på intensiv og i respirator*	Overstået infektion**	Døde (%)***
Antal i dag	11.044	141	25	18	9.416	551 (5,0)
Ændring siden i går	76	-3	-1	-3	115	3

* Kilde: Data er indrapporteret fra regionernes IT systemer og er et øjeblikbillede

** Patienter med påvist COVID-19 infektion kan tidligt klassificeres som "overstået COVID-19 infektion" 14 dage efter den positive test, hvilket betyder, at der er mindst 14 dages forsinkelse på dette tal. Se definitionen af "overstået COVID-19 infektion" i Epidemiologisk trend og fokus af 1. april 2020.

*** Opregnelsen omfatter dødsfald, der er registreret indenfor 30 dage efter påvist COVID-19-infektion. COVID-19 er ikke nødvendigvis den tilgrundliggende årsag til dødsfaldet. Dødsfald er hentet fra CPR-registret og Dødsårsagsregistret.

Side 1 af 17

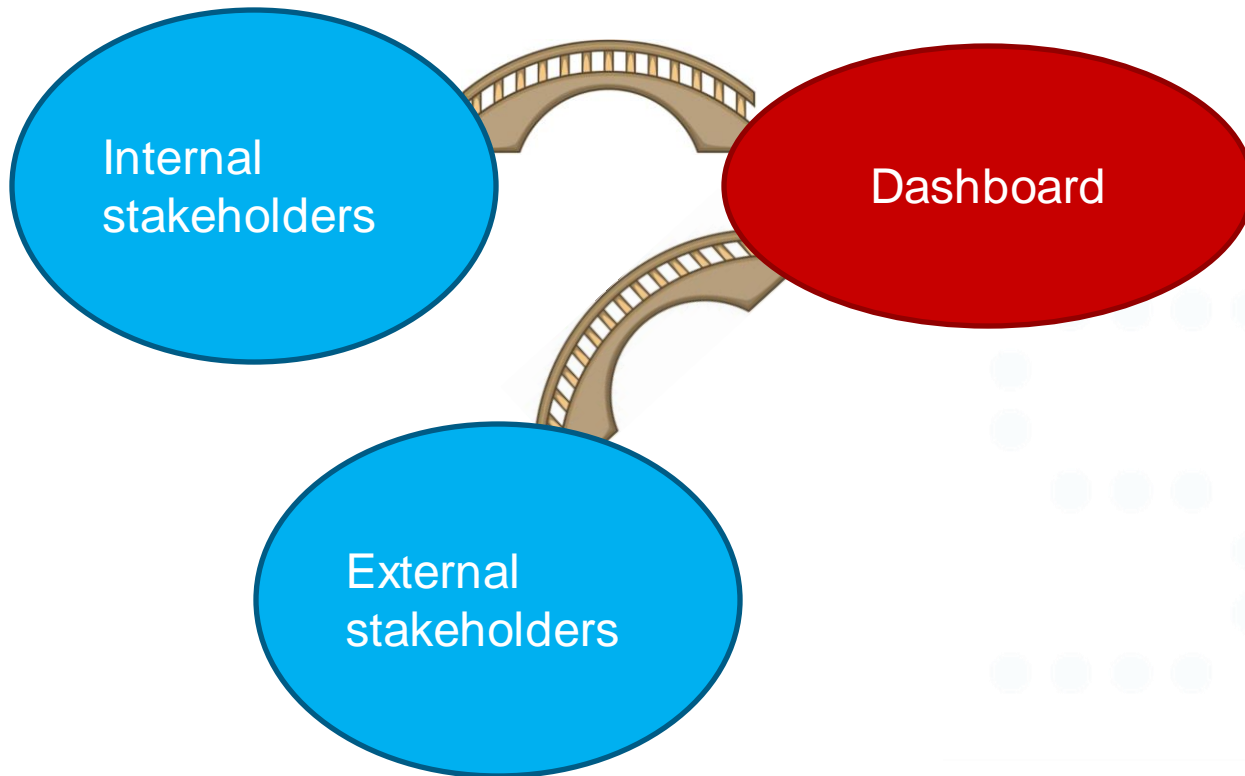
Epidemiologisk information

Fra slutningen af februar til den 11. marts testede man primært personer med både milde og mere alvorlige luftvejs symptomer, der rejste til Danmark fra lande med høj smittespredning med COVID-19. Dette skete som led i inddæmningsfasen.

Fra den 12. marts overgik Danmark til afbedningsstrategien, hvor man i første omgang testede personer med indlæggelseskrævende symptomer for COVID-19. Efter den 12. marts er teststrategien løbende blevet justeret. Udover personer med indlæggelseskrævende symptomer, testes personer med COVID-19-symptomer, hvor der over tid ses forværring, hvor personen tilhører gruppen af særligt sårbare individer, samt gravide med symptomer på COVID-19.

Fra den 1. april 2020 er der udført udvidet testning så bl.a. patienter med milde symptomer samt ansatte i sundheds- og ældresektoren med milde symptomer og som har tæt kontakt til borgere eller patienter kan testes. Derudover kan de praktiserende læger efter vurdering af patienter med milde symptomer også henvise disse til testning. Disse ændringer af teststrategien betyder at antal bekræftede tilfælde ikke kan sammenlignes over tid.

Antal testede personer er defineret som antal personer, for hvem der foreligger et prøveresultat kl. 08:00





❖ We used SCRUM to:

- Structure the incoming request-proces
- Prioritizing requests
- Making focus-time for the developers
- Aviod workoverload



❖ Responsible for:

- Protecting the team
- Clearing obstacles
- Establishing an effective environment
- Addressing team dynamics
- Ensuring a good relationship
- Facilitates meetings

❖ Not the leader!



- ❖ Make sure that the stakeholders:
 - Know who to contact
 - Are heard - and know they are heard
 - Have a *e.g. monthly* scheduled meeting, if needed
 - Know and understand the principles in scrum (if that is your approach)
 - And you have aligned expectations
 - Are informed, if a request is declined.

EXAMPLE - REQUESTS FROM A STAKEHOLDER

"WE WANT TO FOLLOW THE COVID-19 SITUATION IN OUR MUNICIPALITY"

"Thank you for your request. I would like to understand the request a bit more, so I have a few questions."

1. **Why** do you need these numbers?
2. **What** kind of information do you want to get out of it?
3. **What** are you going to do, with the numbers provided?
4. **How** often do you need this to be updated?

” I would love to clarify my request.

I would like to follow the developments of Covid-19 among 85+ years olds, especially in Hjørring. It means a lot to us, since we have a lot of elderly people at risk in our municipality.”


Thank you for clarifying, this helps the team to really understand the request.


*As you know, we work in 2 week sprints, which means that I will discuss the request with the team next Monday when we have our next sprint planning meeting. I'll get back to you **if** and **when** it will be developed.*

CREATING A COMMON LANGUAGE

Create Issue

[Configure Fields](#)

Project*  DIAS_COVID-19 (DIASCOVID) ▼

Issue Type*  Story ▼ ⓘ


Summary*

Component/s

Start typing to get a list of possible matches or press down to select.

Description

Fix Version/s **None**

Priority  Major ▼ ⓘ

Labels

Begin typing to find and create labels or press down to select a suggested label.

Attachment

Linked Issues

Issue

Begin typing to search for issues to link. If you leave it blank, no link will be made.

Create another [Create](#) [Cancel](#)




























































BACKLOG – "THE REQUESTLIST"

ArcGIS_Sprint 30_w10-12 43 issues **ACTIVE**

72 63 39

09/Mar/22 2:38 PM • 23/Mar/22 2:38 PM

I dette sprint arbejder vi på immunitetsvisninger med henblik på et konkret mock-up, opstarte arbejdet med spildevandprojektet (datamangementdelen), indstille vaccine/gennembrudsovervågningen i weekenden, implementering af vaccinekort på dashboards.

<input checked="" type="checkbox"/>   DIASCOVID-3582 14/2-22: Opdatere den generelle vejledning med vaccinedelen jf. antal stik	Vaccination ArcGIS-...		6
<input checked="" type="checkbox"/>  DIASCOVID-3659 14/2-22: Opdatere infoteksten på vaccinedelen (efter antal stik)	Vaccination ArcGIS-...		2
<input checked="" type="checkbox"/>  DIASCOVID-3523 3/2-22: Indlæggelse: Tidsserie for nyindlæggelser med/af covid.	Covid ArcGIS Dashb...		5
<input checked="" type="checkbox"/>  DIASCOVID-3686 9/3-22: Immunitet: Stukturering i SAS	Covid ArcGIS Immun...		1
<input checked="" type="checkbox"/>  DIASCOVID-3685 9/3-22: Immunitet: task-scheduler	Covid ArcGIS Immun...		1
<input checked="" type="checkbox"/>  DIASCOVID-3555 9/2-22: Immunitet: Afklare mulige visninger	Covid ArcGIS Immun...		2
<input checked="" type="checkbox"/>  DIASCOVID-3714 15/3-22: Vaccinebegrebsændring: AGOL gennembrud			4
<input checked="" type="checkbox"/>  DIASCOVID-3617 23/2-22: Vaccinebetegnelser fra færdigvacc til 1.2.3. stik. ArcGIS online	Dashboard - ArcGIS		6
<input checked="" type="checkbox"/>  DIASCOVID-3619 23/02-22: 1.2.3. stik - ændring i readme filer (vaccine kom. reg.)	Vaccination zip - Arc...		2
<input checked="" type="checkbox"/>  DIASCOVID-3708 GennembrudDB antal figurer på mobil og desktop er forskelligt	Gennembrudsinfekti...		4
<input checked="" type="checkbox"/>  DIASCOVID-3707 GennembrudDB incidens buq.	Gennembrudsinfekti...		4
<input type="checkbox"/>  DIASCOVID-3404 23/2-22: Spildevand udarbejde mock-up/slides efter afklaring med Oliver og Johannes den 24/2-22	Dashboard - ArcGIS		4
<input type="checkbox"/>  DIASCOVID-3282 Der er forskel på opgørelser mellem GIS-team og R-teamet efter vi har ændret 7-dages opgørelsen, det skal ensrettes, ved at Finn's afdeling håndterer det. (skal gerne prioriteres i uge 50).	Covid ArcGIS Dashb...		1
<input type="checkbox"/>  DIASCOVID-3604 21/2-22: Input til nedskalering i overvågningen	Dashboard - ArcGIS		4
<input type="checkbox"/>  DIASCOVID-3664 3/3-22: SSI bygningsprojekt (spildevand)	COVID i spildevand -...		4
<input type="checkbox"/>  DIASCOVID-3472 Tilføje figurer til regionalt vaccination (alderstidsserier)	Vaccination ArcGIS-...		8
<input type="checkbox"/>  DIASCOVID-3557 9/2-22: Immunitet: Opsætning af alt i SAS	Covid ArcGIS Immun...		16
<input type="checkbox"/>  DIASCOVID-3663 3/3-22: SSI bygningprojekt (spildevand)	COVID i spildevand -...		4
<input type="checkbox"/>  DIASCOVID-3690 9/3-22: Spildevandsprojektet - overtage datamangement	Spildevands DB		4
<input type="checkbox"/>  DIASCOVID-3694 9/3-22: svar på twitter spm			1
<input type="checkbox"/>  DIASCOVID-3404 Overlevering og gennemgang af influenza-dashboardet behinde the scenes, så hele teamet kan navigere rundt.	Influenza A og B Das...		5
<input type="checkbox"/>  DIASCOVID-3693 9/3-22: stop vaccineovervågningen i weekenden uge 10	Vaccination ArcGIS-...		2
<input type="checkbox"/>  DIASCOVID-3688 9/3-22: Afklaring: Døde med/af covid	Covid ArcGIS Dashb...		3
<input type="checkbox"/>  DIASCOVID-3713 Testcenter data update to run Mondays	Covid ArcGIS Dashb...		
<input type="checkbox"/>  DIASCOVID-3716 influenza sas task til subfolder	Covid ArcGIS Dashb...		
<input type="checkbox"/>  DIASCOVID-3717 Influenza Infotekst to Calibri	Covid ArcGIS Dashb...		
<input type="checkbox"/>  DIASCOVID-3691 9/3-22: Fredagsoplæg			3
<input type="checkbox"/>  DIASCOVID-3530 4/2-22: Infotekst og PDF, omstrukturering på DB	Dashboard - ArcGIS		4
<input type="checkbox"/>  DIASCOVID-3715 15/3-22: Vaccinebegrebsændring: AGOL			

Sprint: 2 weeks

Mandag	Tirsdag	Onsdag	Torsdag	Fredag	Mandag	Tirsdag	Onsdag	Torsdag	Fredag
	Daily standup	Daily standup	Daily standup	Daily standup	Daily standup	Daily standup	Daily standup	Daily standup	
Sprint planning									Sprint review

Sprint planning

1. Scrum master facilitates the sprint planning. Product owner might participate to answer questions. The team-members participate.
2. Scrum master presents the backlog for the team.
3. The team help break-down big tasks to smaller tasks
4. The team members divide the task among them.

Daily stand-up

1. Scrum master facilitates the daily stand-up meeting.
2. Scrum master asks:
 - What was worked on yesterday?
 - What are you going work on today?
 - Is there any obstacles
3. Going through minutes from relevant meetings yesterday and planning today's meetings

Sprint review

1. Scrum master facilitates sprint review. Team-members (and product owner, if possible) participates.
2. The team presents the "done" results during the sprint.
3. The team evaluate the proces for the finished sprint, to gain learnings.

SPRINT (2 WEEKS)

TO DO

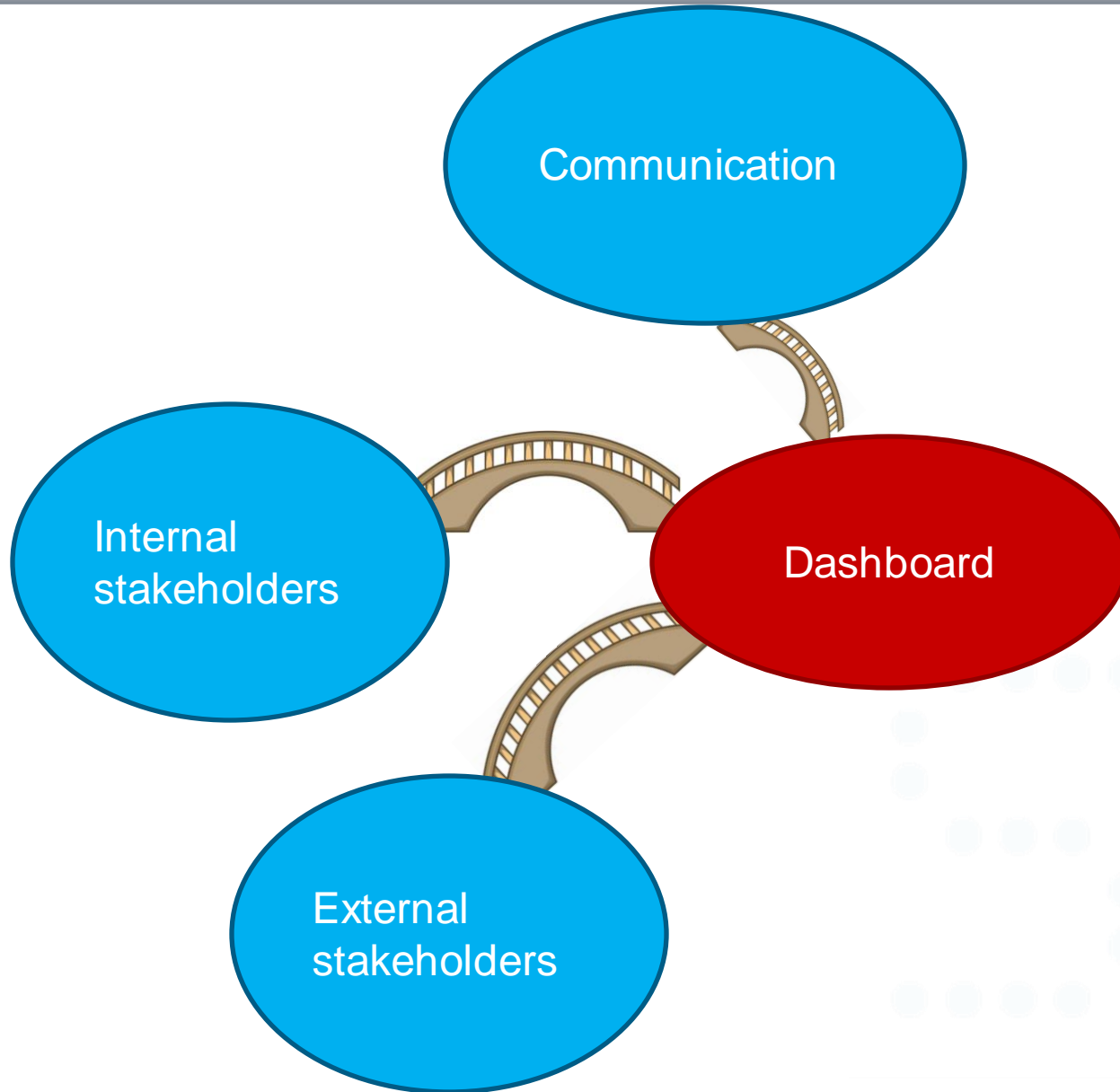
- DIASCOVID-3523
3/2-22: Indlæggelse: Tidsserie for nyindlæggelser med/af covid.
[Covid ArcGIS Dashboard](#)
🟢 🟡 🔴 5
- DIASCOVID-3686
9/3-22: Immunitet: Stukturering i SAS
[Covid ArcGIS Immunitet](#)
🟢 🟡 🔴 1
- DIASCOVID-3685
9/3-22: Immunitet: task-scheduler
[Covid ArcGIS Immunitet](#)
🟢 🟡 🔴 1
- DIASCOVID-3714
15/3-22: Vaccinebegrebsændring: AGOL gennembrud
🟢 🟡 🔴 4
- DIASCOVID-3708
GennembrudDB antal figurer på mobil og desktop er forskelligt
[Gennembrudsinfektions-Dashboard](#)
🟢 🟡 🔴 4
- DIASCOVID-3482
27/1-22: Ønske om revaccination pr. aldersgruppe
🟢 🟡 🔴 1

IN PROGRESS

- DIASCOVID-3555
9/2-22: Immunitet: Afklare mulige visninger
[Covid ArcGIS Immunitet](#)
🟢 🟡 🔴 2
- DIASCOVID-3707
GennembrudDB incidens bug.
[Gennembrudsinfektions-Dashboard](#)
🟢 🟡 🔴 4
- DIASCOVID-3680
COVID-19 vaccinations data at SSI.dk
[Bestillinger og aktindsigter](#)
🟢 🟡 🔴 3
- DIASCOVID-3558
9/2-22: Immunitet: Kodning - Python
[Covid ArcGIS Immunitet](#)
🟢 🟡 🔴 4
- DIASCOVID-3556
9/2-22: Immunitet: Design af mulige immunitetsdashboards (mock-up)
[Covid ArcGIS Immunitet](#)
🟢 🟡 🔴 16
- DIASCOVID-3486
Incidens pr. dag fordelt på aldersgrupper (rullende 7 dags incidens)
🟢 🟡 🔴 1

DONE

- DIASCOVID-3582
14/2-22: Opdatere den generelle vejledning med vaccinedelen jf. antal stik
[Vaccination ArcGIS-Dashboard](#)
🟢 🟡 🔴 6
- DIASCOVID-3659
14/2-22: Opdatere infoteksten på vaccinedelen (efter antal stik)
[Vaccination ArcGIS-Dashboard](#)
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- DIASCOVID-3617
23/2-22: Vaccinebetegnelser fra færdigvacc til 1.2.3. stik. ArcGIS online
[Dashboard - ArcGIS](#)
🟢 🟡 🔴 6
- DIASCOVID-3619
23/02-22: 1.2.3. stik - ændring i readme filer (vaccine kom, reg.)
[Vaccination zip - ArcGIS](#)
🟢 🟡 🔴 2
- DIASCOVID-3694
9/3-22: svar på twitter spm
🟢 🟡 🔴 1
- DIASCOVID-3164
Overlevering og gennemgang af influenza-dashboardet behinde the scenes, så hele teamet kan navigere rundt
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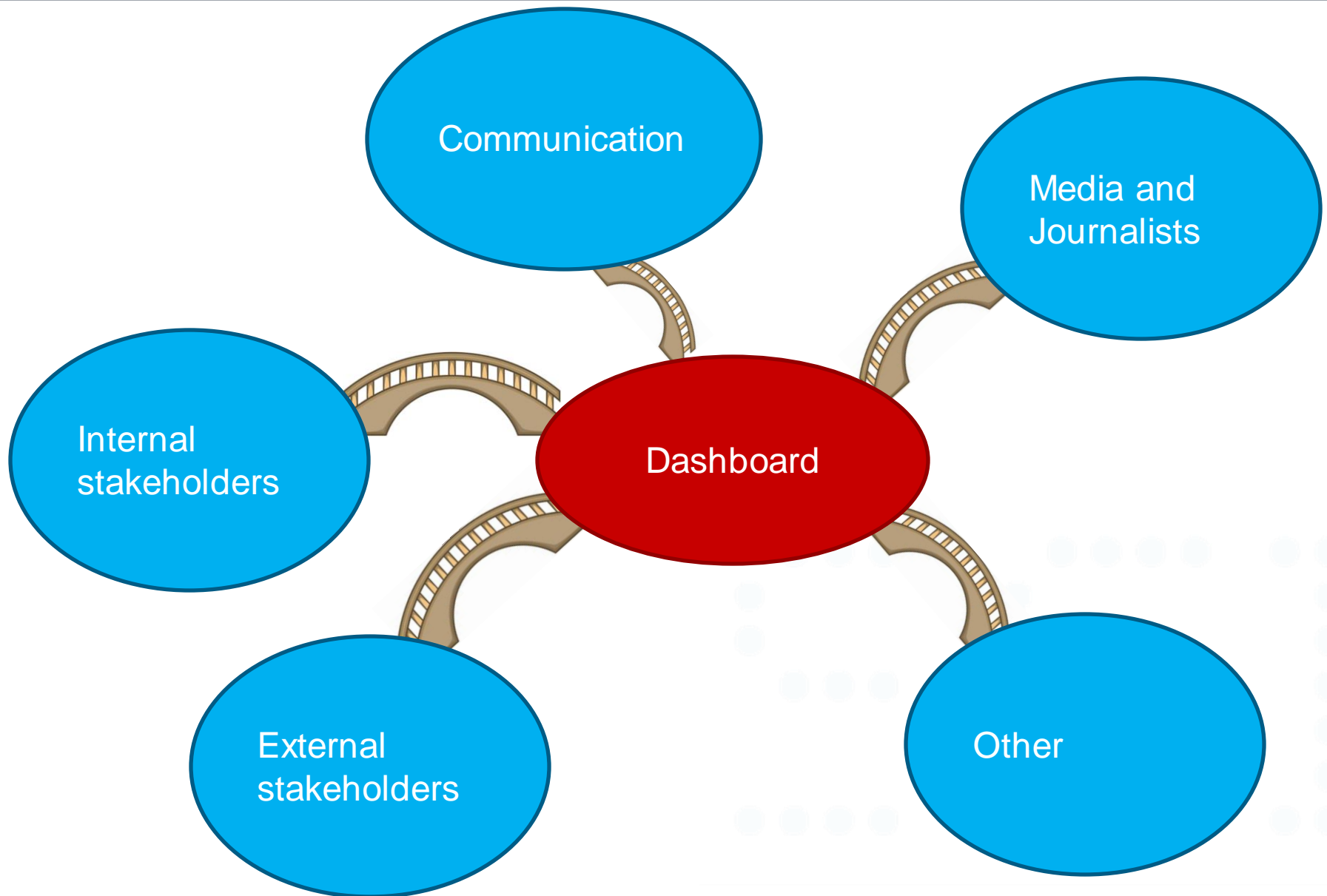
❖ Internal:

- E-mail vs teams-chat
- Online meetings vs physical meetings
- Planned "how are you?" chats

❖ External:

- Coordinate with other teams
- Communication with the media and citizens
- Use a professional communication-team for the visualization.





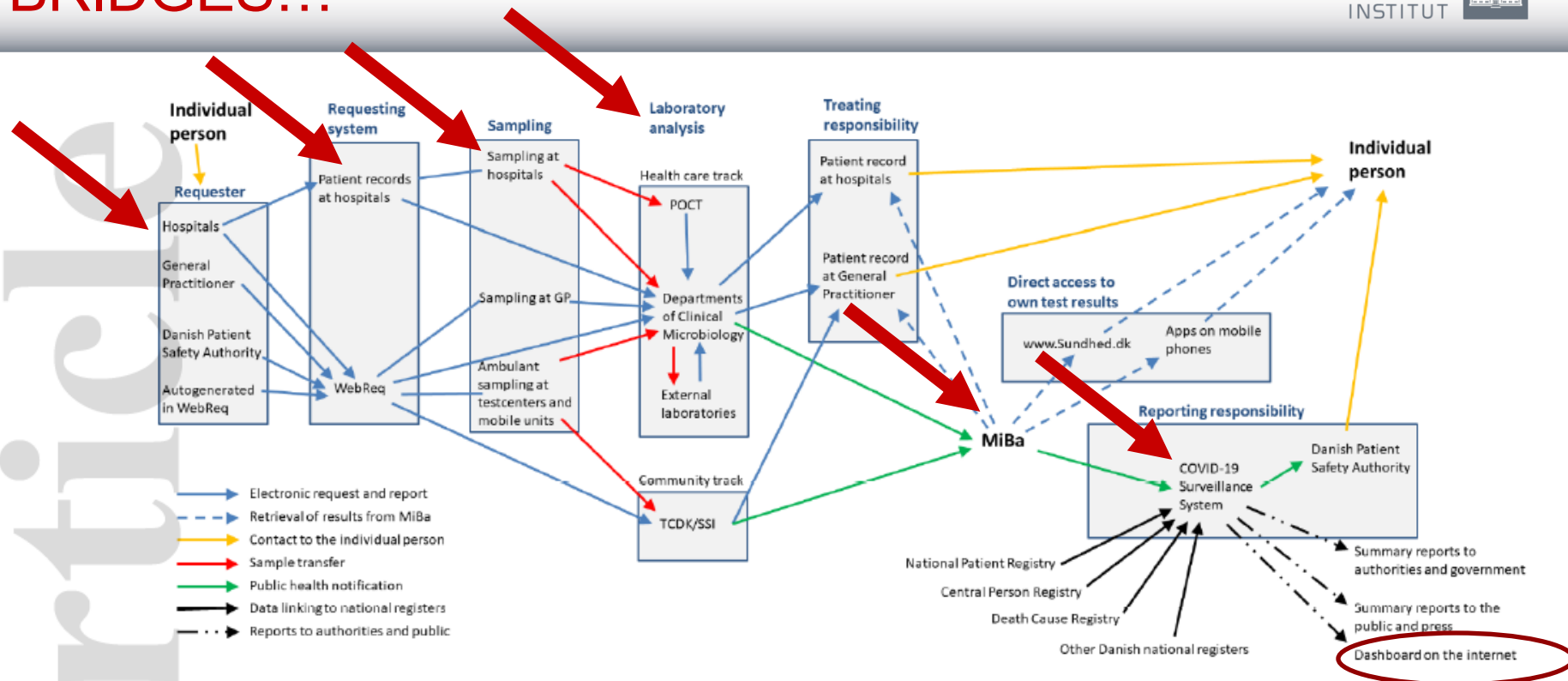


Figure 1. Dataflow from test request to reporting of the final result to the requesting doctor, to the tested person and to MiBa for the national surveillance and display of statistics as well as for reporting of positive cases to the Danish Patient Safety Authority. Abbreviations: POCT: Point Of Care Testing, SSI: Statens Serum Institut, TCDK: Test Center Denmark, WebReq: Web-based electronic request system[20] Up load mechanisms for private vendors and school screening is not included in this outline of the system, for clarity reasons.

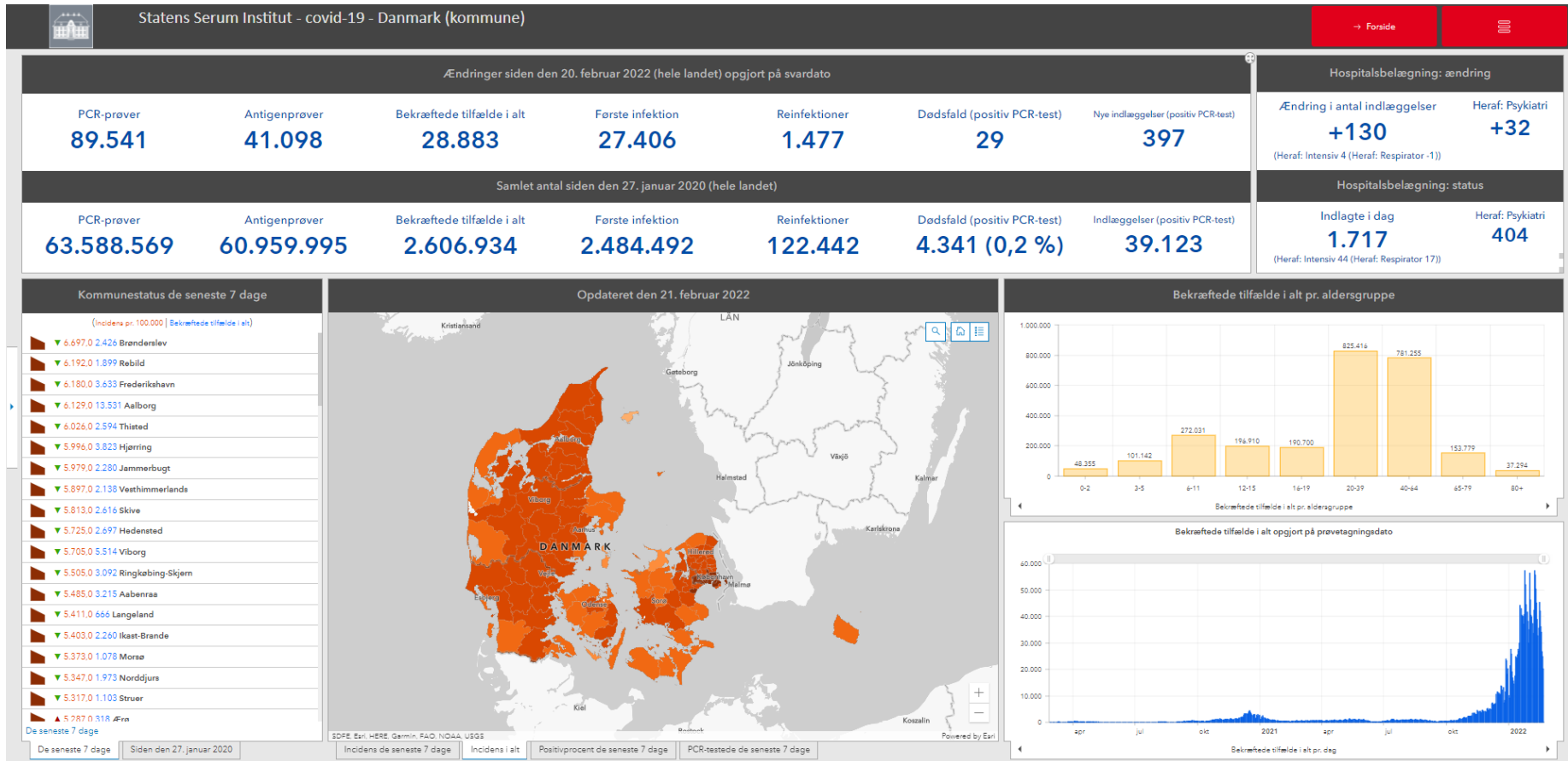
See article here: [Electronic reporting of diagnostic laboratory test results from all healthcare sectors is a cornerstone of national preparedness and control of COVID-19 in Denmark - PubMed \(nih.gov\)](#)

- ❖ Choose an approach, that works for your team
- ❖ Make sure to have one person that is responsible for the communication to and from stakeholders.
- ❖ Be structured – or hire someone that is.



COVID-19 DASHBOARDS AT SSI

• <https://experience.arcgis.com/experience/242ec2acc014456295189631586f1d26>



Thank you for your time!



Any Questions?

